

### From the Desk of the Executive Director



-Jackie L. Newman

Executive Director

It's hard to believe that we are saying goodbye to September ber and hello to October!! Just as seasons change — so too

must we! Have you ever noticed how the trees do not cling to their leaves? This symbolizes how exciting it can be to let things go. Fall is about releasing the old to make way for the new!! And would you agree with me that new is exciting!! In every change, in every falling leaf, sometimes there is some pain, most times there is beauty. However, that's the way new leaves grow. What is it that you need to let go? What is it that you need to release? What is it that you need to change so that something new and beautiful can grow?

We are growing at Springfield Housing Authority. Our Housing Choice Voucher program has expanded by adding 30+ additional Emergency Housing Vouchers (EHV) specifically targeted for persons who are experiencing homelessness. Our goal, to expand affordable housing to as many segments of the population in which we have capacity to serve. To learn more about EHV eligibility, contact our Section 8 department.

October is Housing America month!! What is the importance of Housing America month? Housing America was established in 2007 by the National Association of Housing and Redevelopment Officials (NAHRO) in response to requests from its members that we work together to raise national awareness of the work of local housing authorities. One of the goals of Housing America month, to recognize the critical role that safe, decent and affordable housing plays in communities across this country.

### From the Desk of the Executive Director





Each year the Springfield Housing Authority works to participate in Housing America month through some of the ways listed below:

- Writing letters to our Congressional leaders explaining why having access to affordable housing is important.
- Hosting ground-breakings on new or substantially rehabbed developments during the month of October.
- Using local advertising to present services provided by the local housing authority, etc.

Look and listen for ads on your local television and radio stations from SHA about our many available services.

It's flu season ya'll!! As we transition to flu season, we encourage everyone to consider getting a flu shot for your health and well-being. Also, within our community we are continuing to encourage you, our families, to consider receiving the COVID-19 vaccination, if there is not a health or medical reason that prohibits you from receiving the shot. COVID-19 vaccines are effective at helping protect against severe diseases and death from variants. We can all support each other's health. Know the facts about the vaccine by going to the CDC website at <a href="https://www.cdc.gov">www.cdc.gov</a>.

Please stay safe!

Jackie L. Newman Executive Director #HousingAmerica

### **Addressing Tenant Concerns Regarding Rent Payments**

### **Having trouble making rent?**

<u>Voucher and public housing participants:</u> If you lost your job or had a significant loss of income, <u>request an interim reexamination</u> with the housing authority as soon as possible. Your rent can be adjusted to reflect the change in income or you may be eligible for a financial hardship exemption. Your housing authority may also know about other local resources.

<u>Voucher participants only:</u> Contact your landlord right away. Reach out early to discuss potential payment plans or accommodations. Due to loss in income and the resulting interim reexamination, your rent adjustment may be retroactive. Confirm with the SHA and your landlord whether you will receive a credit for the previous month.

### What else should you know?

### Rent is still due!

- The Eviction Moratorium expired October 3,2021.
- **Voucher participants:** need to negotiate directly with your landlord to determine requirements to repay unpaid rent. Otherwise, your landlord could file an eviction.
- Public housing participants: need to work with the SHA to pay unpaid rent in a lump sum or set up a repayment agreement. Otherwise, your assistance could be terminated and/or the SHA could file an eviction.

### Please make sure you either:

- 1. Keep your account paid in full.
- 2. Set up a repayment agreement for balance and work with **Melissa Fuoss, Accounts Receivable Clerk,** at 217-753-5757 x 227 or melissaf@sha1.org
- 3. Obtain rental assistance from Community Agencies:
  - IHEAP / Sangamon County Community Resources 217-535-3120
  - United Way 211
- 4. Complete an interim examination if income has changed.

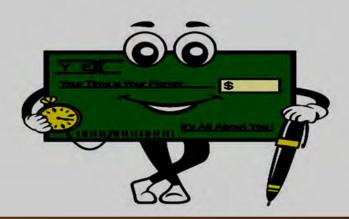
PLEASE BE PROACTIVE! SHA staff is here to assist you.

### **Addressing Tenant Concerns Regarding Rent Payments**

### **MONEY ORDERS / CASHIER CHECKS**

When paying with a money order or a cashier check:

- . Sign and print your name eligible
- . Make sure your address is printed on document
- . Keep the receipt for your records
- Money Orders can be reissued immediately with a minimal charge (At Location of Purchase)
- Cashier checks can not be reissued for 90 days and may have a charge (At Location of Purchase)



### Make Rent your **FIRST** priority.

Please ensure your account is paid in full.



### THE IMPORTANCE OF RENTER'S INSURANCE

# RENTERS INSURANCE



Coverage Type	What It May Cover	What's Typically Not Covered
Personal Property	The cost to repair or replace your belongings, such as clothing, furniture and electronics, up to the limits in your policy	Personal property loss over your coverage limit
Liability	Repairs if you accidentally damage someone else's property or a guest's medical bills if you're found responsible for their injuries	Liability protection over your coverage limit
Additional Living Expenses	Additional costs you incur, like hotel bills, if the residence you rent is damaged and left uninhabitable	Damage to the structure of the building you're renting

### SO....WHO OFFER'S RENTER'S INSURANCE?

- **♦ STATE FARM**
- ♦ ALL STATE
- **♦ NATIONWIDE**
- **♦ LIBERTY MUTUAL**
- **♦ USAA**



**CALL TODAY!** 

### **NEWS YOU CAN USE**



### **MASK MANDATE**

SPRINGFIELD, III. (WICS/WRSP) — An indoor mask mandate is now in effect for all Illinoisans, regardless of their vaccination status. Anyone 2 years or older will be required to wear a face covering indoors. At

this time, face coverings will not be required outdoors. However, Governor JB Pritzker says masks are strongly encouraged in crowded outdoor settings like festivals and concerts. This includes any outdoor activity that requires close contact with others who are not vaccinated. Hospitalizations are one of the biggest reasons Gov. Pritzker reinstated the indoor mask mandate.

# DISTRICT 186 District 186 is keeping snow days SPRINGFIELD PUBLIC SCHOOLS SPRINGFIELD, III. (WICS/WRSP)

Springfield students will get to keep their snow days. The District 186 School Board voted in favor of not having e-learning days. Before the pandemic, if schools utilized snow days, kids had the day off to play in the snow. There was a 30minute-long discussion to have e-learning days instead of snow days when needed. In a 4-3 vote, an e-learning plan was not adopted for District 186 students. Monday's meeting was a special board meeting for District 186. If e-learning was passed, it had to be approved by September 1. Of those board members who voted no, some of the main worries were a lack of internet access or not being able to provide a student a hot spot in time. As well as attendance being low on e-learning days. It could also could create more inequity problems among the school population. As it stands, if the weather is bad out the district will have to use a snow day. Then an added school day will be tacked on at the end of the year. District 186 can have up to five snow days/emergency days a school year.

### **NEWS YOU CAN USE**

### **VACCINATION OPPORTUNITIES**

### Sangamon County Department of Public Health <a href="https://scdph.org/">https://scdph.org/</a>

2833 South Grand Avenue East

Monday thru Saturday from 8:30 a.m. - 11:30 a.m.

Vaccines currently being administered: Moderna and Pfizer

Moderna is recommended for 18 years and older. Pfizer is recommended for 12 years and older

### **COVID-19 Vaccination appointments may also be made at our area health care facilities:**

HSHS Medical Group <a href="https://www.mychartportal.org/Myhshs/Authentication/Login">https://www.mychartportal.org/Myhshs/Authentication/Login</a>

Memorial Health System <a href="https://www.choosememorial.org/COVID-19/Vaccination">https://www.choosememorial.org/COVID-19/Vaccination</a>

<u>SIU Medicine</u> <u>https://www.siumed.org/covid-19-public-vaccine-clinic-information</u>

Springfield Clinic <a href="https://covid.sc.care/">https://covid.sc.care/</a>

You may also <a href="https://www.vaccines.gov/search/">https://www.vaccines.gov/search/</a> and search by zip code to find a vaccination location near you and the type of vaccines that are available at those locations.

### **NEED A COVID-19 TEST?**

The **Sangamon County Department of Public Health <u>website</u> <u>https://scdph.org/</u> has a listing of locations in Springfield if you or a family member is in need of a <u>COVID-19 Test</u>.** 



### **NEWS YOU CAN USE**

### **COVID-19 Public Testing Sites for Sangamon County area residents**

- Contact your health insurance provider to learn about what they cover before making an appointment.
- Insurance information will be requested; out of network service provisions may apply.
- You can get a COVID-19 test for no cost at an IDPH testing location.
- COVID-19 testing and treatment is covered by Medicaid.
- ♦ COVID-19 testing is covered for uninsured Illinois residents regardless of citizenship and immigration

**TESTING SITES** 

status through the Illinois Department of Public Health (IDPH)

**Walgreens** (3 years and older) NO CHARGE TO PATIENT, SYMPTOMS NOT REQUIRED

CVS (3 years and older) IF EXPOSED OR HAVE SYMPTOMS THEN NO COST TO PATIENT; TRAVEL AND ASYMPTOMATIC COST \$139



### Other places to get tested...

**Memorial Health Systems & Memorial Express Care** 

**HSHS Medical Group Drive Thru** 

**Springfield Clinic** 

**COVID Clinic** – located at White Oaks mall near Dick's Sporting Goods (behind Panda Express)

## **SHA EVENTS**

**NATIONAL NIGHT OUT** 



Springfield Housing Authority participated in its inaugural National Night Out events at Brandon Court and Johnson Park on August 3, 2021.



# Housing Authority Word Search



GRKHYMXZFKIPJTXCWILHIKGBEJMXDA YTARADIRQYNFZZAGTVZVQHYJIHJMEP OCONRVXYOIBYTYMWSHLXIEBLDFAIID RCYONHCJWGUQNVJHSINIRDJEDDWCBJ F F H N R Z Y F D D I Y U W C X P G V X D S U S V M O E L D LNUDLVBYOKVUUTHBNHHTCYPOBPVUHV F O M T E N A N T D I V X N T M Z R P Y P O I O Z P G S R U V S U F C N W Q N A O J E W J D I I J W L Q X W Z R Q H S F SHVLVACISAQCUCFLVSWMNSCNAYFSXA G E Q W N R T U N N U B X K Y G S E S J Z U G B G M D X S N INGFTEIXMZEILMFSUFYCNXIZX UBWEONVFSKEMGIPSRGUSSQLHJCMEFT OROFBSOPGIURENOTCVRRXGSVOIMIWX N N X Q S O J R K V E I W R L Q A T P R Y R C E X I N T W TAGZMSHKYJYRNMIHKSTJEGKAAMTHFI A G O Q U V V W G A E A D I E B K E W T C S P C Q O Q M O W CQHLGTFKPPOIOQNTFIXDEUZVBLRSWJ CMVMXLGSCGGHAXTQCQBDRROMX I UMD I P M A K I Z A S A D X I Y H A D M U S H T G E E HXHILBPIEYGCNSTTDPOMIRHDYLUSRE BOOONEAEXPKKYCICHWJVFQYOSTZMCM HUNCYTVWUTFTITOVAVSOIZQVDISPCO SGOZCTEVHOUQTINMPOZYCLFOCOTOPF NEQNLUYNLIXICUQFEITMAEUMHBLEXN Q V M M C W P Q A U C N B L H R V L B E T W H X O Y Z U J I EWGIWBOAVNDWOHOICLVAIHMHHLILCD J S A J U S T O N L C B J B U F Y A C Z O N W D D Q I F W B IQDUMWJVVCGEMGSFULZLNDXURENTAK ROHCLYUJFWYPATEOHNRUDIPCTOTSHN H F R W Z D J N P R B Q L B R V E J J Y F V T L G G S Q M T



recertification highrise income scatteredsite occupancy house

maintenance interim rent orientation tenant

hap



# FAMILY SELF-SUFFUCUENCY & HOMEOWNERSHIP PROGRAMS

### **SELF-SUFFICIENCY SPECIALISTS & HOUSING COUNSELOR**

Michael Jones
HCV

Ron Zumwalt

Housing Counselor

Ramon Evans

Shaun Jimerson

HCV

**Affordable Housing** 

**Ext 228** 

Ext 209

Ext 251

Ext 212

If you have goals that you would like to achieve and could benefit from one-on-one support in achieving them, as well as earn \$\$ once those goals are completed, then the Self-Sufficiency Program is for Ask your specialist today!

Date & Time	Торіс	Host
October 2021		
Tuesday, October 5 10:00-11:00	Successful Study Habits: Strategies on over- coming test-taking anxiety	Michael
Tuesday, October 12 10:00-11:00	College Savings Plans: Overview and brief discussion of types	Michael
Tuesday, October 19 10:00-11:00	Overview and tips on how to avoid foreclosure	Ron
November 2021		
Tuesday, November 2 10:00-11:00	Understanding Credit and FICO scores	Ron
Tuesday, November 9 10:00-11:00	Online Certifications and Courses from Top Tier Universities-Part 1 of the Distance Learning Series	Shaun
Tuesday, November 16 10:00-11:00	Beginning Investing	Shaun
December 2021		
Tuesday, December 7 10:00-11:00	Short term budgeting goals: Overview of strategies for long term success	Ramon
Tuesday, December 14 10:00-11:00	Selecting the Right College Program: Overview of Interest and Skill Assessment tools	Ramon

### **ROSS COORNDINATOR**



### **ROSS Program @ SHA**

Who is the ROSS Coordinator? Adrienne Kipp

What does ROSS stand for? Residential Opportunity and Self Sufficiency

What exactly does the ROSS Coordinator do? The ROSS program is here to help assess and find outside sources and activities to help the tenants at the High-Rises stay self-sufficient.

**Meet the ROSS Coordinator:** 

My name is Adrienne Kipp and I have been working with SHA since June 2020. Many tenants may know me as the former Accounts Receivable Clerk. I was very excited to be offered the chance to become the ROSS Coordinator in May 2021. I am new to the social service industry but have already gotten out there and started to network to find the resources that may be helpful.

If you live at 401 W Allen, 1151 N 8<sup>th</sup> St or 825 W Jefferson please reach out to me even if you do not need anything right away. Also look for my sign-up sheets and come hang out with me at your building.

My contact information is 217-753-5757 ext. 420 or email me at adriennek@sha1.org.3003

**CUT HERE** 

WANT MORE INFORMATION OR WANT TO SIGNUP FOR THE ROSS PROGRAM ???

COMPLETE BELOW & DROP INTO DROP BOX IN YOUR BUILDING

FULL NAME:	ADDRESS:	
PHONE NUMBER:	UNIT NUMBER	
WHAT KIND OF ASSISTANCE IS NEEDED?		

### AFFORDABLE HOUSING (FORMERLY KNOWN AS PUBLIC HOUSING)

#### **DIRECT DEBIT**

Make your rent a priority each month, as the eviction process will be followed to keep tenant accounts paid in full each month per HUD regulations. Those who leave with a balance will be reported to HUD's Enterprise Income Verification (EIV) System. This means those with balances will not be allowed to receive assistance from another housing authority until any past balances are paid Direct debits will be in full. withdrawn from your account on the FIFTH (5TH) of each month. You will not be held responsible for any late fees and save money on checks/money orders and transportation. Enjoy the benefits and savings of utilizing our direct debit program. Direct debit may be utilized on any debit card. Call Accounts Receivable to sign up today at 217.753.5757 Ext 227 or visit our website.

#### **INCOME CHANGES**

Be sure to report ALL household income, including temporary employment, unemployment, child support, social security and/or TANF. In addition, be sure to report any decrease in income, including no income. Income changes for all residents are accepted from 8:30 to 11:30 am or 1:00 to 4:00 pm. Your Occupancy Specialist will verify the total income, including unreported income. Your rental payments will be based on the household's total income. All income is reported to EIV and SHA will discover any unreported income.

#### **CHECK YOUR BALANCE ONLINE**

To check your current balance, visit our website at

www.springfieldhousingauthority.org.

The Username is the Head of Household's Last Name. The Password is the Head of Household's last four digits of their Social Security Number. For more information, contact Adrienne at 217.753.5757 Ext

### **WALK-IN HOURS FOR CURRENT RESIDENTS**

Walk-In hours for current Public Housing residents are Wednesdays from 8:30 to 11:30 am or 1:00 to 4:00 pm.

#### PH OCCUPANCY SPECIALISTS

**AMP I & 4** 

Ext 257

**AMP 2 & 7** 

Ext 202

AMP 3

**Ext 217** 

**AMP 6, 8 & 9 (VILLAS)** 

Ext. 256

#### YARD WORK

You are responsible for the exterior of 11:30 am or 1:00 to 4:00 pm. SHA has to perform maintenance. Any website. fines assessed by the city will be billed to your SHA account.

#### **WASTE REMOVAL**

Please note that regularly scheduled waste pick-up may be delayed due to holidays or weather. To ensure timely pickup, please make sure that your totes are in their designated pickup location prior to 7AM on your scheduled pickup day. location must be free of any obstructions as this may cause a delay in service if Republic Services determines that it is not safe. To report a missed pickup, please contact Republic Services 217.522.7797.

#### **PEST CONTROL**

If a Public Housing resident requests pest control but is not ready for treatment when Pest Control arrives at their unit, a \$50 charge will be added to their account for most infestations. However, tenants will be charged \$100 if their unit is not ready for bed bug treatment.

### AFFORDABLE HOUSING **APPLICATIONS**

Applications for Affordable Housing, including Lincolnwood Estates and the Villas at Vinegar Hill, are accepted every Monday & Tuesday from 8:30 to your home and yard. Lawns should be cut applications MUST be submitted in and free of any yard waste or debris at all person. Telephone, mail, internet, and fax times. Failure to maintain the exterior of applications will NOT be accepted. For your home will result in a non-compliance information on what documents to bring charge in addition to a minimum charge if with your application, please visit our

### HOUSING CHOICE VOUCHER (FORMERLY KNOWN AS SECTION 8)

**WALK-IN HOURS** 

**FOR TENANTS** 

& LANDLORDS:

**Mondays** 

1:00 - 4:00 pm

Wednesdays

8:30 - 11:30 am

1:00 - 4:00 pm

All other times are by

appointment only.

NOTE: Paperwork must always be given to your specialist. It cannot be dropped off at the front desk

#### **HCV WAITING LIST IS OPEN**

The waiting lists for the HCV Program is open!

HCV applications are accepted in person only on Tuesdays from 8:30am-II:30am & I:00pm-4:00pm. For more information, visit our website.

### **HCV SPECIALISTS**

**Kylie Jackson** 

**A** - **D** 

Ext 282

E - Le

Ext 253

Li - Sa

**Ext 218** 

Sc - Z

Ext 273

**Sharon Helms** 

**Special Projects** 

Ext 254

#### **INCOME CHANGES**

Income changes for all residents are accepted from 8:30 - 11:30 am All HAP and utility payments are processed or 1:00 - 4:00 pm on the following days:

September 1, 2, 3,7,8,9,10,13,14,15

October 1,4,5,6,7,8,12,13,14,15

November 1,2,3,4,5,8,9,10,12,15

December 1,2,3,6,7,8,9,10,13, & 14

If your income increases or decreases by \$100, you MUST report it to your specialist. If you are reporting a new job, you must report it the month following your hire date. Five (5) paychecks are **NOT** needed to report new income as staff have processes to verify new income.

#### **FAMILY CHANGES**

All family members **MUST** be approved by SHA prior to moving in. In the case of birth or adoption of children, you must notify your caseworker. Family composition changes can be requested in person during regular walk-in hours.

### **30-DAY NOTICES**

All tenants interested in moving MUST submit a 30-day notice during the following dates & time only:

### TO MOVE OCTOBER 31, 2021:

Monday, September 27, 2021 1:00pm-4:00pm Wednesday, September 29 2021 8:30am-11:30am & 1:00pm-4:00pm

#### TO MOVE NOVEMBER 30, 2021:

Monday, October 25, 2021 1:00pm-4:00pm Wednesday, October 27, 2021 8:30am-11:30am & 1:00pm-4:00pm

#### **TO MOVE DECEMBER 31,2021**

Wednesday, November 24, 2021 8:30am 11:30am & 1:00am-4:00pm

Monday, November 29, 2021 1:00am-4:00pm

#### **HAP & UTILITY PAYMENTS**

during the first five business days of the month. Please wait until AFTER the FIFTH (5TH) business day before you call to check on a payment.

#### **ONLINE PAYMENT INFORMATION**

Please visit the "Landlord" section of our website to review and confirm electronic payments. To retrieve your user name, password or ask questions regarding our program, 217.753.5757 Ext 219.

### **LANDLORD ORIENTATION**

Our next new landlord orientation date will be posted on our website. Please stay tuned for these dates.

### **LANDLORD** REFERRAL PROGRAM

Refer a new landlord who leases to a tenant for at least six months and receive \$50 as part of our new referral program.

Only owners are eligible for this new program, which allows for a maximum of four referrals in a 12-month period.

For more information about this program, call at 217.753.5757 Ext 219.









### TO OBSERVE THE FOLLOWING HOLIDAYS:

Columbus Day:

Monday, October 11th, 2021

Veterans' Day:

Thursday, November 11th, 2021

Thanksgiving Day:

Thursday, November 25th, 2021

Day After Thanksgiving:

Friday, November 26th, 2021

### **WELCOME NEW STAFF MEMBERS**

**Jasmine Brown, Occupancy Specialist Shaun Jimerson, FSS Specialist Dalton Kinison, Caretaker** Jeff Chunes, Engineer B

**Haylee Fairconnetue, Administrative Assistant** John Wilson, Temporary HCV Inspector

### **PROMOTION**

**Anthony Butler, Intermediate Building Maintainer** Latina Faulkner, Executive Assistant **Taylor Kniery, Temporary Prog. Int. Specialist EMPLOYEE OF THE QUARTER** 

Tim Black, Lead Intermediate Building Maintainer