

SPRINGFIELD HOUSING AUTHORITY



Changing Lives One Key at a Time

"If I cannot do great things, I can do small things in a great way." – Martin Luther King Jr.

We are here to serve!!

Below is how the Springfield Housing Authority is serving the community during the Corona Virus Pandemic:

- Drop boxes are located in the entryways of our Administrative Offices located at 200 North Eleventh Street. Our existing families and those families seeking assistance may pick up forms, applications for assistance, etc. and drop off information at this location: Monday – Friday; 8:00 a.m. – 4:30 p.m.
- You can call our offices at (217) 753-5757 to speak with a staff member, we are happy to assist.
- You can e-mail your case manager, please contact them directly to obtain their e-mail address.
- Pre-applications for Public Housing and the Housing Choice Voucher Program are available on our website at www.springfieldhousingauthority.org

The Springfield Housing Authority remains open for business, and we are here each day Monday – Friday from 8:00 a.m. – 4:30 p.m. to virtually serve you!

Here is what you can expect in the months ahead:

- *A 'soft opening' beginning September 7 thru December 31, 2020 which includes:
 - **Appointment only** visits, social distancing, and face masks **required**.

Here are the measures the Springfield Housing Authority is taking to ensure the safety of our employees and you our visitors during your scheduled appointment:

- **SHA Employees** will be equipped at all locations with Personal Protective Equipment (PPE) which will include gloves, masks, hand sanitizer, wipes, etc.
- **Office Lobbies** will encourage social distancing with floor markers for visitors; chairs will be placed 6 feet apart; plexiglass windows installed in offices and at the reception counter; and temperature verification kiosk(s) may be available.

Thank you for your patience and understanding as we all work together to get through these unprecedented times!

Jackie L. Newman, Executive Director | 200 North Eleventh Street | Springfield, IL 62703 | 217/753-5757 |

www.springfieldhousingauthority.org

*Soft opening subject to change based on President/Governor Executive Orders

