

# Springfield Housing Authority

# LANDLORD LEARNING LAB



## “Is This a Defect?” A Tool Every Landlord Should Know

### What Is It?

IsThisADefect.org is a free, HUD-supported website that helps landlords understand HQS inspection standards and common inspection outcomes.

### How It Works

- Visit [www.isthisadefect.org](http://www.isthisadefect.org)
- Choose an area of the unit (kitchen, bathroom, electrical, exterior, etc.)
- Review clear explanations and photos
- Learn if an issue is:
  - A defect
  - Life-threatening
  - Not a defect

### Why Landlords Should Use It

- ✓ Prepare for inspections
- ✓ Reduce failed inspections
- ✓ Avoid delays in lease-up and payments
- ✓ Know expectations before the inspector arrives

### Bottom Line

Using IsThisADefect.org helps landlords pass inspections faster and stay compliant in the Housing Choice Voucher Program.

👉 **Simple. Free. Effective.**

